

The Children's Theatre

OF CINCINNATI

COVID-19 Protocols for Live Performances at Red Bank

- Entire production pre-recorded on tracks so actors will not actually sing or talk during the performance (for first two shows only, not Rapunzel)
- Masks incorporated into costumes (first two productions)
- Tickets sold at 15% capacity in theater (22 seats) – will enable a waiting list online so as we assign seats we may be able to open additional tickets based upon group sizes and social distancing requirements
- Exchanges and refunds as they relate to COVID concerns or directives will be allowed
- Tickets sold online but will indicate assigned seating based upon group sizes and social distancing needs – we will constantly monitor sales and create seat assignments by group as they come in to ensure proper distancing and to know when/if more seats can be made available
- COVID-specific waiver signed when tickets are purchased online
- Masks will be required as per state guidelines
- TCT Lobby opens half an hour before performance time
- Social distance markers on sidewalk outside and on floor of lobby
- No contact day of ticket sales will be allowed if seats are available, guests will be directed to use their mobile device to purchase the tickets via our online platform
- Guest temperatures taken in lobby vestibule before entry allowed and hand sanitizing station for mandatory use before entering
- Guests checked in via list at TCT merchandise counter, six feet separation maintained during check-in
- Patrons will go immediately into theater

- Volunteer or staff ushers assist with ensuring guests are seating themselves in a socially distant manner from other families – need to determine exact needs in terms of personnel and see if needs can be filled by staff without overtaxing them, then fill in volunteers as needed (repeat volunteers preferred to limit additional people in the building if possible)
- Digital programs available via smart devices –email sent with link/QR code reiterating required safety precautions to guests prior to their show. Signage in theater visible from seats telling patrons how to access the digital programs
- Restroom capacity restricted to 4 with every other stall closed, ensuring this is done in such a manner to allow accessible stall to remain available
- If someone leaves the theater during a performance, hand sanitation will be required again before reentry and have staff/volunteer available to open door for them as they exit
- Live Q&A with one actor after the performance who will remain at least 10 feet from audience members
- Guests dismissed from theater by rows at end of performance to ensure social distancing maintained as they exit
- No activities in lobby before or after performances
- Theater and restrooms sanitized between in performances (currently evaluating UV light tripods)
- Contact tracing should we hear of someone who tests positive for COVID after attending one of our performances, but we will be gathering necessary contact information through online orders

** Live productions are subject to capacity restrictions and safety protocol through the CDC and the State of Ohio and may be converted to a digital ticket if the performance must be canceled for any reason due to the COVID-19 pandemic.